



### Telefónica Deutschland Q3 2015 preliminary results

5 November 2015

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### 9M 2015: On track to becoming the Leading Digital Telco

MSR (9M'15)

+0.4% y-o-y

- Heading for broadly stable 2015 MSR
- Strong operational dynamics in partner business
- Maintaining momentum with mobile data monetisation

OIBDA<sup>1</sup>

+16.1% y-o-y ■ OIBDA outlook for the year 2015 updated to +15-20 % y-o-y

Benefits from bringing forward synergies from 2016 into 2015
 & commercial cost optimisation

Dividend proposal

€0.24 per share

- Continuity reflected in a stable dividend proposal for 2015
- Strong FCF generation
- Returned to target leverage with 0.9x net debt/OIBDA



Keep the Momentum



Integrate quickly



Transform the company

### Addressing current dynamics in the German mobile market

#### Strong focus on value-generation and customer base management in premium-end



- Customer base: Retention and churn management
- Golden grid: Network quality & perception
- Smart bundling & best deals for existing customers
- Q3 initiatives: O<sub>2</sub> portfolio update, WiFi calling, customer service innovation

#### Well positioned in non-premium with own brands and partners



- MVNOs gaining traction after start of MBA MVNO
- Scale and competitive advantage
- Strong distribution channels via own brands & partners
- 'Blau' Revamped portfolio and brand in Q3, simplicity in focus



### Leveraging excellent basis for monetisation of mobile data growth

Best network experience

- Successful consolidation pilots started
- LTE deployment at 73% coverage



Encourage usage of data

3G national roaming and LTE roll-out



Video & OTT stimulating demand



Industrialisation of data monetisation

More efficient automatic top-ups



■ Take-up of >1GB tariffs: 37% at O<sub>2</sub>

**Enabling digital** lifestyle

- Building on IoT partnerships
- Protection of privacy







# Integration roadmap central to execution of our strategic business priorities

2016: Transition

**2015: Success** 

Bringing home savings Early capture of synergies Laying the ground Leaver programme Shop footprint optimisation 800 leavers (50% of target) Facility consolidation 400 shops (2/3 of target) 7,700 sites to DT Brand/customer migration (14,000 target) Facilities: 15% Network integration reduction External staff optimisation Customer service reorganisation & digitalisation Simplification/ Elimination of duplications Simplification

2017/8: Final Straight

### Strategic priorities: Looking ahead to 2016



Keep the Momentum



Integrate quickly



Transform the company

- Data & retention to drive MSR in a dynamic market
- Growing non-premium impacts revenue development

- Lock-in synergies achieved in 2015
- Build on achievements for 2016

- Develop our premium brand position
- Leverage competitive advantage in nonpremium

- Manage complexity of 2016 integration
- Laying the ground for savings in 2017/2018



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The Leading Digital Telco



## Q3 2015: Operating & financial performance reflects early capture of synergies and increasing dynamics in German market

 $O_2$  consumer PO churn 1.3%

Retention activities help develop premium base;
 partner business driven by MBA and market dynamics

MSR (Q3 '15) -0.3% y-o-y

 Mobile data monetisation continues to drive MSR; positive effects overshadowed by revenue mix-shift

Synergies  $\sim 45\%$  of Q3 2015 OIBDA y-o-y<sup>1</sup>

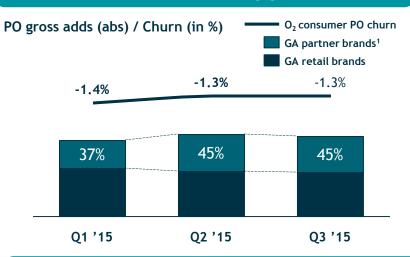
 Bringing forward integration activities from 2016 into 2015; total synergy case unchanged

FY2015 OIBDA $^2$  expectation +15-20% v-o-v

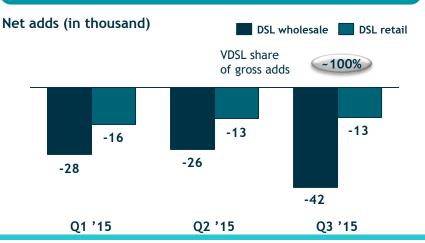
 Synergies & optimisation of commercial costs drive OIBDA outlook update; dividend continuity for 2015

## Partner business continued its strong performance while customer base benefits from focus on premium positioning

#### Partner business driving gross adds

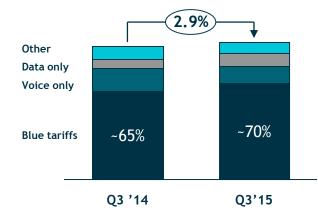


#### Strong fixed BB proposition bears fruit



#### Ongoing improvement of customer base mix

O<sub>2</sub> consumer postpaid base (in thousand)

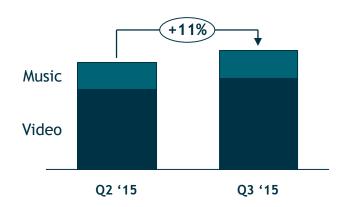


- Partner share of gross adds strong at 45%
- O<sub>2</sub> Blue share of O<sub>2</sub> postpaid base reaches 70%
- Retail DSL net add decline slows further to -12.6k in Q3

### Monetisation of mobile data: Growth potential remains intact

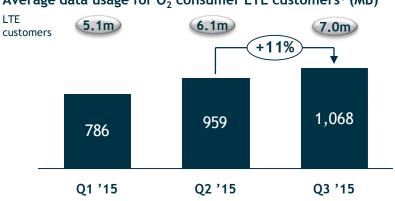
#### Music & video streaming continues to grow

#### Traffic (TB/day)



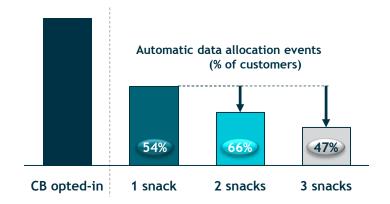
#### National roaming and LTE driving usage

Average data usage for O<sub>2</sub> consumer LTE customers<sup>1</sup> (MB)



#### Continued progression of data automatic

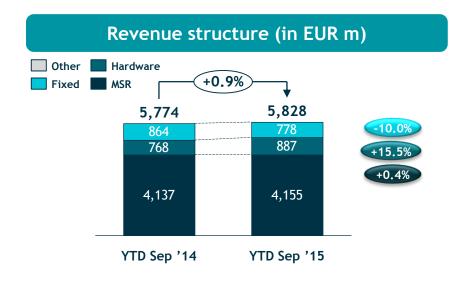
O<sub>2</sub> Blue All-in portfolio (dynamics within opted-in base)



- Data usage of LTE customers up 11% q-o-q driven by video & music streaming
- Data automatic revamp: Take-up +20 p.p. and opted-in base +40% q-o-q
- Mobile data continues to drive MSR, but near-term offset by non-premium growth

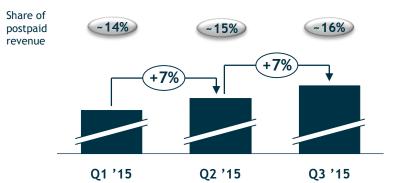


## MSR development tempered by growing share of partners and dynamics in value segment



#### **Growing partner business**



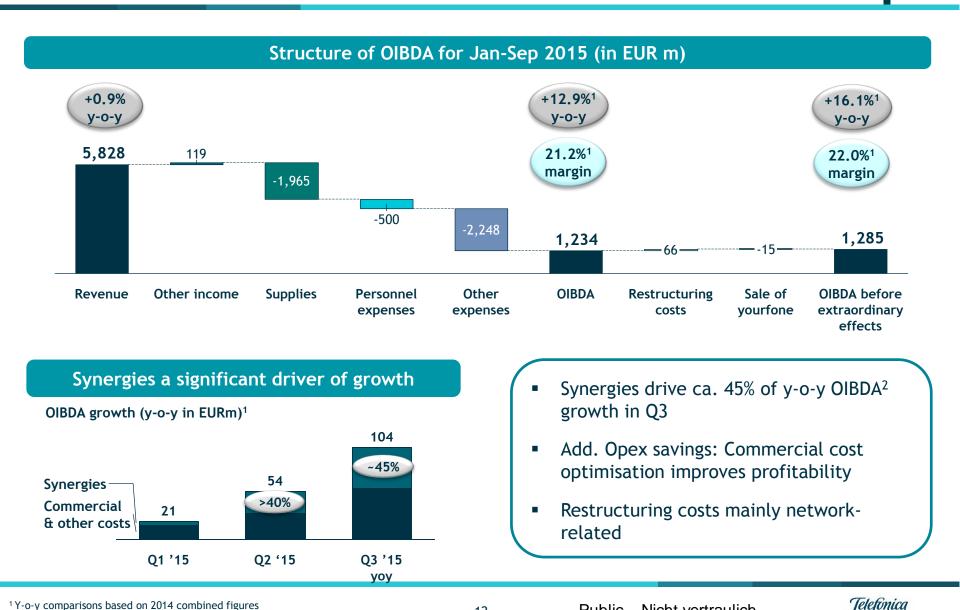


#### Fixed revenue y-o-y (in %)



- Mix-shift phenomenon: Share of partner business rising driven by market dynamics
- Decline in DSL retail slowing on the back of VDSL gross adds

## OIBDA reflecting benefits of early capture of synergies and optimisation of commercial costs



<sup>&</sup>lt;sup>1</sup> Y-o-y comparisons based on 2014 combined figures <sup>2</sup> Excluding exceptional effects. For details please refer to additional public material for Q3-2015

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## Updating synergy outlook 2015: EUR 280m of OpCF savings due to capture of early synergies; total case unchanged



Leaver programme 800 FTEs in 2015 (50% of total target of 1,600 FTEs)

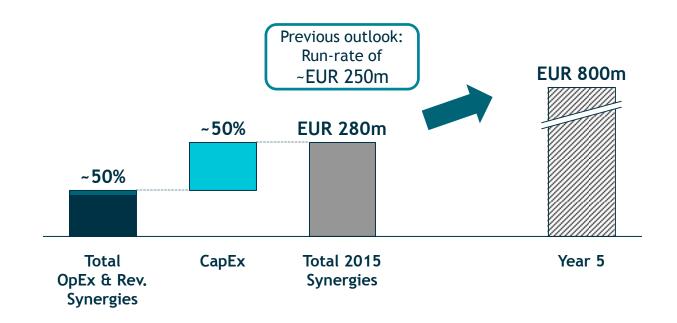
**Shop footprint** 400 shops by year-end

## Network Transfer of 7,700 sites via deal with DTE

Facilities
In-city consolidation
(15% of total sqm)

Reduction of external staff

Simplification / Eliminate duplications

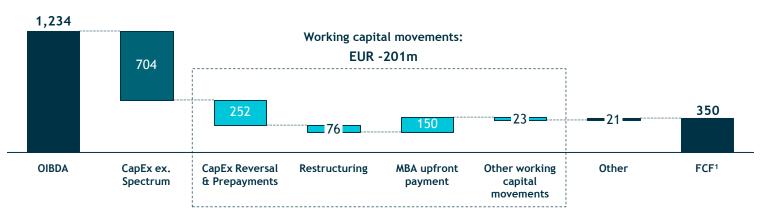


- 2015 synergies at ~35% of EUR 800m run rate in year 5 of integration
- OpEx savings driven by bringing forward initiatives such as shop restructuring and optimisation of external staff
- CapEx synergies primarily driven by a single LTE-network rollout
- Total synergy case unchanged



## Financial leverage returned to target while keeping financial flexibility

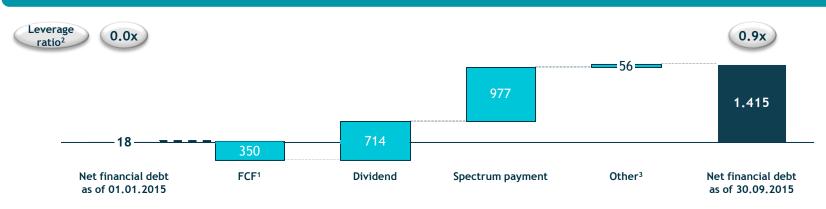
#### Evolution of Free Cash Flow (FCF)<sup>1</sup> YTD September 2015 (in EUR m)



<sup>&</sup>lt;sup>1</sup> Free cash flow pre dividend, spectrum payment and pre acquisition of E-Plus is defined as the sum of cash flow from operating activities and cash flow from investing activities.

#### Evolution of Net Debt<sup>2</sup> (y-o-y in EUR m) - Leverage ratio<sup>2</sup> returns to 0.9x after payments in Q2'15

14



<sup>3</sup> Mainly consists of movement of O2 My Handy receivables and handset model receivables



<sup>&</sup>lt;sup>2</sup> For definition of Net Debt & Leverage Ratio please refer to additional materials of Q3 15 results

### Updated outlook for 2015

	Baseline 2014* (EUR m)	<b>9M 2015*</b> (y-o-y pct. growth)	Old Outlook 2015** (y-o-y pct. growth)	New Outlook 2015** (y-o-y pct. growth)	
MSR	5,528	+0.4%	Broadly stable	Broadly stable	
OIBDA	1,461	+16.1%	>10%	+15-20%	
CapEx	1,161	-2.8%	High single digit pct. decline	Low double-digit pct. decline	
Div	EUR 0.24/share			EUR 0.24/share	

- OIBDA driven by bringing forward integration activities into 2015 and optimisation of commercial costs
- Higher CapEx reduction due to synergy effects in H2 which outweigh network consolidation and LTE investment
- Continuity reflected in stable dividend proposal: EUR 0.24 per share

~35%
of total target
synergy run-rate to
be already achieved
in 2015
(~€280m)

<sup>\*\*</sup> Expected regulatory effects (e.g. MTR cuts) are included in the outlook. Restructuring costs from the integration of E-Plus Group are excluded from OIBDA and CapEx excludes investments in spectrum.



<sup>\*</sup> Baseline figures for 2014 are approximate and the result of the aggregation and then consolidation of Telefónica Deutschland and E-Plus Group financials according to Telefónica Deutschland Group accounting policies. Figures are further adjusted by exceptional effects, such as capital gains or restructuring costs based on estimates made by Telefónica management and resulting in combined figures we believe are more meaningful as a comparable basis. For details refer to additional materials published on our website <a href="https://www.telefonica.de/investor-relations-en.html">https://www.telefonica.de/investor-relations-en.html</a>

### Main takeaways

Mobile data continues to drive MSR growth, near-term effects relating to mix-shift and dynamics in non-premium

Successful execution of significant integration activities in 2015; laying the grounds for future synergy generation

Updated OIBDA and CapEx outlook for 2015 reflects success of commercial cost optimisation and early capture of synergies

Continuity reflected in stable dividend proposal of EUR 0.24/share while keeping financial flexibility

# Telefónica Deutschland Q3 2015 preliminary results Q&A session





### Appendix



## Quarterly detail of relevant combined financial and operating data for Telefonica Deutschland from Q4 2013

Financials	2013	2014				
(Euros in millions)	Q4	Q1	Q2	Q3	Q4	FY
Revenues	2.022	1.847	1.925	2.002	2.019	7.793
Mobile service revenues	1.391	1.333	1.380	1.424	1.391	5.528
					2,002	
OIBDA post Group fees	462	357	399	350	354	1.461
СарЕх	471	215	224	286	438	1.161
Accesses (EoP)	2013	2014				
(in k)	Q4	Q1	Q2	Q3	Q4	FY
Total Accesses	46.899	46.897	47.303	47.803	47.662	47.662
o/w mobile	41.133	41.168	41.623	42.201	42.125	42.125
Prepay	22.876	22.680	22.940	23.316	23.351	23.351
Postpay	18.257	18.489	18.683	18.885	18.774	18.774

- Combined figures for 2014 and 2013 are approximate and the result of the aggregation and then consolidation of Telefónica Deutschland and E-Plus Group financials according to Telefónica Deutschland Group accounting policies.
- The combined figures are further adjusted by exceptional effects if any, such as capital gains or restructuring costs based on estimates made by Telefónica Deutschland management and resulting in combined figures we believe are more meaningful as a comparable basis
- The combined financials are not necessarily indicative of results that would have occurred if the business had been a separate standalone entity during the year presented or of future results of the business. The presentation of the combined consolidated financial information is based on certain assumptions and is intended for illustrative purposes only. The combined information describes a hypothetical situation and thus, due to its nature, the presentation does not reflect the actual results of operations. The assumed acquisition date had been the beginning of the annual period.



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